

How to: access UNHAS passenger and cargo services

Overview

The UN Humanitarian Air Service (UNHAS) is an inter-agency common service, administered by WFP, to provide safe, efficient, responsive and cost-effective passenger and cargo airport services for humanitarian and development agencies and NGO partners.



Mi-8 helicopter, Northern Kenya; Photo: A. Cook, Dec 2006

For the Haiti Earthquake response, UNHAS has established a passenger and cargo service between Santo Domingo and Port-au-Prince.

Passenger service

Depending on demand, two aircraft are available (1x Cessna Caravan 208, 1x Dash-8) to provide transport up to a maximum of 86 passengers each way.

Two flights per day Monday - Saturday. No flights on Sunday.

| FROM | Departure | TO | Arrival |
|----------------|------------|----------------|------------|
| | Local Time | | Local Time |
| Santo Domingo | 08:00 | Port-au-Prince | 08:00 |
| Port-au-Prince | 09:00 | Santo Domingo | 11:00 |
| Santo Domingo | 14:00 | Port-au-Prince | 14:00 |
| Port-au-Prince | 15:00 | Santo Domingo | 17:00 |

Check in 1 hour 30 minutes prior to departure.

This flight schedule is available at:
<http://www.logcluster.org/ops/hti10a/unhas-flight-schedule-sdq-pap-23-january-2010>

Route Port-au-Prince (PAP) - Santo Domingo (SDQ):

For now, passenger flights from Port-au-Prince to Santo Domingo are booked by UNHAS in person at the MINUSTAH Log Base (opening hours for the UNHAS booking office are 09:00h to 17:00h). Flights from PAP depart from MINUSTAH apron on the Logs Base and passengers report to the UNHAS gate:

http://www.logcluster.org/ops/hti10a/logbase_UNHAS.pdf

Route Santo Domingo (SDQ/JBQ) – Port-au-Prince (PAP):

Flights from Santo Domingo are booked through submission of a Passenger Request Form to unhaspax.haiti@wfp.org Forms can be downloaded from:

<http://www.logcluster.org/ops/hti10a/UNHAS-HAITI-BOOKING-FORM.xls/view>

Passengers should always confirm their departure time the afternoon prior to the flight since these times are subject to change.

Departure of passenger flights from Santo Domingo is from La Isabela International Airport (Aeropuerto Internacional Dr. Joaquin Balaguer JBQ).



Antonov-12, Yangon Airport; Photo: A.Cook, June 2008

Cargo service

UNHAS is operating 1x Mi-8 AMT and 2x Mi-171 helicopter, 1x DHC-4 Caribou (4mt capacity) and 1x Antonov-12 (16mt capacity) for cargo transport.

Helicopter deliveries to specific locations in Haiti can be accommodated. Details should be given to the Logistics Cluster 24 hours prior to the flight, 48 hours in the case of new locations requiring an assessment flight (unlikely to be necessary for UNHAS but probably required for US heavy-lift aircraft). However possible delivery locations in within PAP are limited. Cargo Movement Requests (and all enquiries regarding cargo movement should be sent to haiti.cargo@logcluster.org